

CALDERDALE COLLEGE
South Yorkshire Mayoral Combined Authority
Skills Bank 2022-2025
SKILLS PROVIDER - SERVICE STANDARDS

Ethos

The Skills Bank 3 offer is responsive to the needs of businesses based and operating in South Yorkshire. It is flexible to ensure businesses get support with immediate and emerging skills needs. The range of support funded will be broad including skills solutions and bespoke training packages. Skills Bank 3 is an important lever for securing progress towards SYMCA's over-arching policy objectives as set out in the Strategic Economic Plan:

Stronger

Growing the economy and enhancing its strength and resilience.

Fairer

Ensuring that everyone has a fair opportunity to contribute to and benefit from economic growth, that people have a greater stake in their economy, and that work is more closely linked to wellbeing and a decent life.

Greener

Driving low carbon, green and circular economy opportunities within the economy and delivering net-zero emissions and lower overall environmental impact.

As a member of the Skills Bank Skills Provider Framework, you have been assessed as an organisation who can deliver high quality training to benefit businesses in the SYMCA region. The provision you offer aligns to the region's priorities and known employer demand.

Acknowledgement and Publicity

Skills Providers should comply with the publicity requirements and use of the logos included in the South Yorkshire Mayoral Combined Authority brand guidelines. You will be provided with a Marketing Tool Kit.

Skills Providers need to liaise with Calderdale College in the first instance on all matters related to the suitability of proposed acknowledgement, brand application and publicity in media. Calderdale College will work with the SYMCA marketing team for publicity approvals, brand application and marketing suggestions.

Please be cautious when promoting any specific training as Skills Bank 'approved' as eligibility is explicitly linked to business growth presented in each Employer Application and NOT a particular training programme.

The Skills Provider is committed to:



- Using Training Needs Analysis activity to capture growth opportunities, identify solutions best met through training and support employers to identify tangible business benefit outcomes
- Considering the broad requirements of the business and make referrals in to Skills Bank, particularly where business requirements are beyond what is readily available with your organisation, or when additional training has been identified



- Delivering skills training at an appropriate time and place to suit each business/employees ensuring maximum participation, which may include a blend of online/distance/face to face training to ensure flexibility
- Promoting Skills Bank and use the Skills Bank logo in all publicity that references training supported by Skills Bank

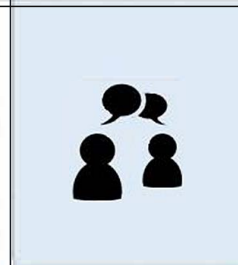


- Upholding ongoing communication with the College's key personnel to facilitate the delivery of the Project
- Having an understanding of sustainability including social, economic and environmental issues
- Having competent staff who possess necessary training and skills to complete their duties



- Having a robust process in place to accurately assess the quality of service delivery (training, coaching, assessment etc.)
- Having Equal opportunities and non-discrimination embedded in all aspects of publicity and marketing, recruitment and induction, delivery and support
- Having organisational Policies in place as requested as part of the Gateway Due Diligence process

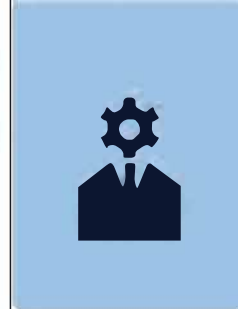
In return, Skills Providers can expect:



- Access to a collaborative network of like- minded Skills Providers
- A listing on the Skills Bank Employer Portal accessed by over 1000 local stakeholders and employers annually
- Access to showcase on the Skills Bank portal those skills training packages that are most relevant to this programme.
- Association with the Skills Bank programme which is highly regarded by stakeholders and employers in and beyond the South Yorkshire region.



- Linkages to the business focussed and well established SYMCA Skills Advisors
- The facility to jointly deliver programmes for employers by working alongside other providers on the framework to meet business training and support needs.



- Potential business referrals from SYMCA Skills Advisors and Skills Bank employer applications
- Facility to use the Skills Bank logo and marketing materials produced by SYMCA
- Access to updates and insights on SYMCA skills strategies and current South Yorkshire skills gap intelligence
- Close links and a voice within the programme including regular updates with project staff and SYMCA



- Involvement and engagement in a programme that is a vanguard to the national agenda to align publicly funded workforce support programmes with inclusive growth and sustainability.
- Opportunities to inform, collaborate and work on pilot projects to enhance the vision of Skills Bank
- Opportunity to contribute to the Skills Bank model and act as a voice for your employer network